



Instructions for Connecting to ChurchBot

Introduction

ChurchBot lets you find out what's happening in your church using Facebook Messenger. You can "chat" to ChurchBot to access information in your church's Elvanto system.

There are 3 ways you can interact with ChurchBot:

- You will RECEIVE reminders of volunteering
- You can TAP action buttons to get common info like upcoming rosters and events
- You can ASK questions like "Am I on roster next week".

The following sections describe how to use these.

ASK Questions

ChurchBot knows a bit about English, and a lot about your church information in Elvanto. It is able to interpret questions about the following information in Elvanto:

- Rosters - volunteers assigned to positions in services
- Services - service times, plans and items
- Events - calendar events
- People - names and characteristics
- Groups - names and members

ChurchBot knows a lot of names of positions, service items and people, but sometimes struggles to find a match, particularly if your church refers to something less common. If it can't give you the specific of what you're asking about, go for the more general and you'll usually get an opportunity to refine.

Rosters

ChurchBot can interpret questions about rosters that involve dates, positions, services and people.

Who is on roster next sunday ?
Who is preaching next sunday ?
Who is on music next sunday morning ?
When am I on roster ?
Am I on roster next month ?
Am I preaching next week ?
Who is preaching at the 1030 service on Sunday ?
When is Steve on roster at youth service ?

The capitals and the question marks are optional. A lot of the grammar can be dropped too, but sometimes asking a full question can help discern if "singing next week ?" is a question about the singers on roster or a list of songs.



Services

ChurchBot can interpret questions about services that involve dates, plan items and songs.

What is the plan for morning church next week ?

What are the songs at the 5pm service on Sunday ?

What is the reading on the 2nd Sunday in May ?

Events

ChurchBot can interpret questions about events that involve dates and the title of the event.

What is happening next month ?

When is the next BBQ ?

Is there a picnic in May ?

People

ChurchBot can interpret questions about people that involve names, service locations, categories, addresses and many common characteristics. For privacy reasons, not everyone can view everything about people, depending on the access permission assigned by the Elvanto administrator. Churchbot tries to find people by exact match of their name, before using partial matches and sound matches. It is fussy about apostrophes and will interpret Andrews as a family name, rather than a lazy possessive.

Who is Dave ?

What is Peter Smith's mobile ?

Who is in John Brown's family ?

Who lives in Newtown ?

Who are the adults from the morning service living in Ashgrove ?

Where does Matt from the Youth Service live ?

Groups

ChurchBot can interpret questions about groups that involve services, people, positions and the name and category of the group. It can return information about groups or people.

What groups is Steve in ?

Who is in the Men's Study group ?

What are the growth groups for the evening service ?